



WASHINGTON STATE DEPARTMENT OF
LICENSING



COULD YOU COMPLETE A MARATHON?



DOL OFFICE SERVICES

- ◉ Renewals or duplicates
- ◉ Adding endorsements: Motorcycle & Commercial Truck Driver (CDL)
- ◉ Change of address
- ◉ Voter registration
- ◉ Driving Abstract/history of driving record
- ◉ Enroll as an organ donor
- ◉ Washington State ID cards
- ◉ Enhanced Driver's license/ID cards at specific offices
- ◉ Initial testing for first time licenses, available at limited offices

WHAT DOES IT TAKE TO STOP YOU?



YOUR NEW LICENSE OR ID

- ◉ The system brings up your information and picture so attempted fraud is minimized
- ◉ Your new license or identification card will be sent to you in the mail in a week to ten days
- ◉ You should ensure the information on your license is correct

ENHANCED DRIVER LICENSE AND IDENTIFICATION CARD

- ◉ Allows for land or sea border crossing between the U.S. and Canada, Mexico, and Caribbean
- ◉ Only \$15 and can be added any time
- ◉ Must apply in-person at an office that offers enhanced services
- ◉ EDL/EID is Voluntary
- ◉ EDL/EID card includes a radio frequency identification tag (RFID)
- ◉ The RFID does not contain any personal ID information, only a unique reference number

ENHANCED PROCESS



- ◉ Proof of U.S. Citizenship - ie. US Passport Original Certified State Birth Certificate or Certificate of Naturalization
- ◉ Social Security Number must be a match in system
- ◉ Proof of Washington State residency
- ◉ Documents are scanned and returned
- ◉ Interviewed by an EDL Approver

ADDRESS CHANGES

A change of address can be done one of the following ways:

- Go online to www.dol.wa.gov and change address
- Print the form off of the website and mail it in
- Visit a driver's licensing office



VOTER REGISTRATION

The customer may register to vote at the Secretary of State website or at any driver licensing office.

Registration Requirements

Must be a U.S. citizen

Must be a resident of WA state

Must be age 18 by election day

They Can Not Register If

They are not under the supervision of the DOC

They have been declared mentally incompetent

VOICE OF DONATION: DONOR FAMILY, THE AUTRY'S



Bryce Autry.
Organ and Cornea
donor.

Watch video here:
<http://www.youtube.com/watch?v=2hFrt2EKHAA>

VOICE OF DONATION: TRANSPLANT RECIPIENT



Louise Rock: Double Lung Recipient

Excerpts from thank you letter to her donor family:

“My hope is that hearing from me will somehow help you with your loss.”

“I sincerely want you to know that I am truly grateful for absolutely every minute of every day”

“There are no words for the look of sheer joy on my children’s face when I awoke after transplant.”

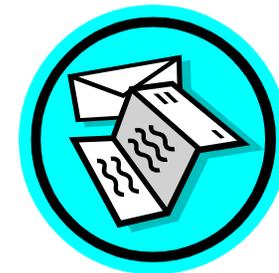
“What a humbling experience this has been.”

First on Louise’s “to do” list was play hide and seek with her 3 granddaughters.

ORGAN DONOR

There are 3 ways to register as an organ donor:

- Online at donatelife.com
- At any driver's licensing office
- In writing: Donate Life Today Registry
11245 SE 6th Street, Ste 100
Bellevue, WA. 98004



IDENTIFICATION CARD OFFSITE ISSUANCE

- ◉ DOL has seen an increase in the number of customers who are physically unable to travel to a License Service Office (LSO) for an Identification card
- ◉ Under the USA PATRIOT Act these customers must have valid identification to have access to medical and other health care services

DRIVER LICENSE REQUIREMENTS

- ◉ Vision: higher than 20/40 requires a form and a retest.
- ◉ If you require glasses, or are on a cycle it will be noted on your license
- ◉ Change in medical or a physical condition since last renewal? Driving may be evaluated for compensation

RE-EXAMINATIONS

- ◉ To evaluate a customer's driving ability to ensure that any physical, visual, or mental limitations do not impair safety



RE-EXAMINATIONS

- ◉ Which one of the following would you select for reexamination?



RE-EXAMINATIONS

◎ RCW 46.20.041

Persons with physical or mental disabilities or diseases.

- ◎ (1) If the department has reason to believe that a person is suffering from a physical or mental disability or disease that may affect that person's ability to drive a motor vehicle, the department must evaluate whether the person is able to safely drive a motor vehicle. As part of the evaluation:

- (a) The department shall permit the person to demonstrate personally that notwithstanding the disability or disease he or she is able to safely drive a motor vehicle.

RE-EXAMINATIONS

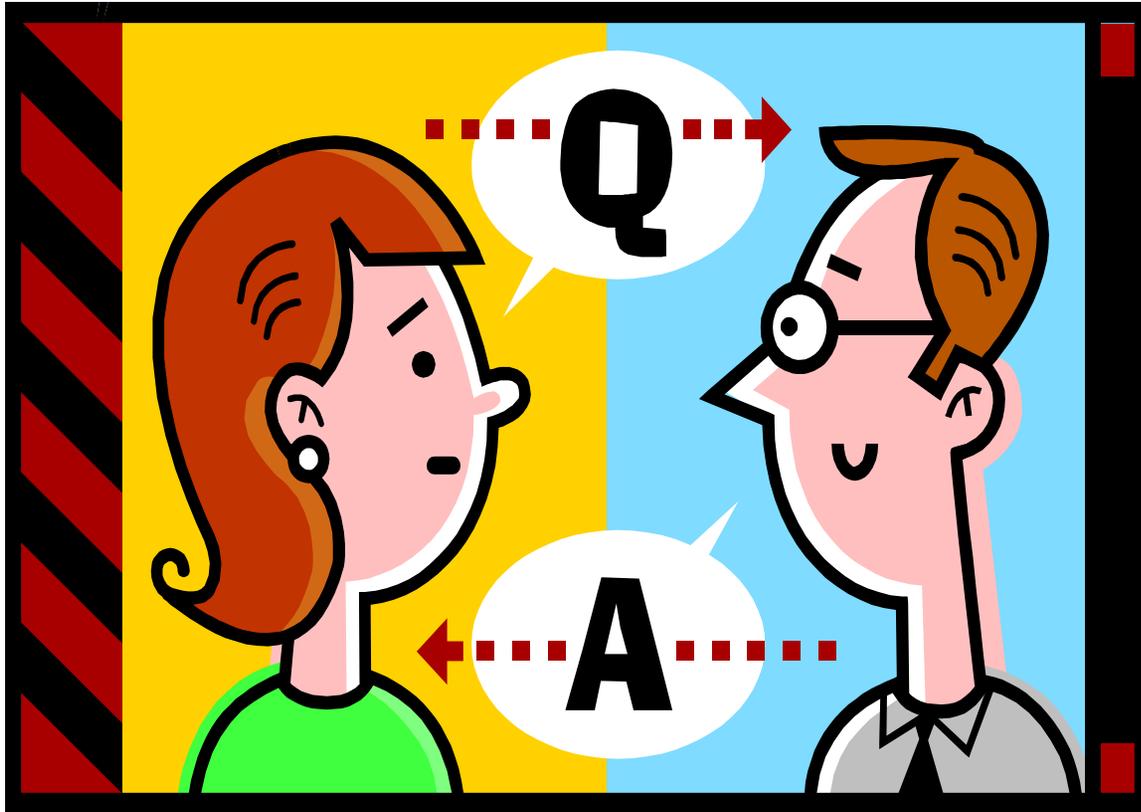
- Anyone may request someone's driving ability be evaluated:
 - Medical professionals, law enforcement, family members, or neighbors
- *It is not anonymous:*
 - *you may request the information by writing to the Department of Licensing.*

LICENSING OFFICE SELECTED RE-EXAMINATIONS

- ◉ Limited strength and mobility
- ◉ Tremors
- ◉ Prosthetic limbs, loss of limbs
- ◉ Paralysis
- ◉ Supplemental Oxygen
- ◉ Casts on arms or legs
- ◉ Vision below standard
- ◉ Impairment of cognitive function
- ◉ Must be assisted by others
- ◉ Limited alertness or slow reactions



CUSTOMER INTERACTION



CUSTOMER INTERACTION

- To be free of discrimination, including unintentional discrimination
- It is our duty and responsibility to be sensitive and responsive
- Treat everyone with professionalism and courtesy



THE RE-EXAMINATION DRIVE TEST

MUST BE AT A LICENSING OFFICE

MUST BE CONDUCTED BY A LICENSING
SERVICE REPRESENTATIVE



THE DRIVE TEST

- The focus is on the driver's ability to safely control the car
- Evaluation of the impact of the impairment may have on the customer's driving ability
- If a driver does not qualify:
 - Driving lessons are suggested
 - A temporary authorization to drive may be issued for practice. Driver must be accompanied by a licensed driver with five years experience



SKIP A TRIP GO ONLINE



- Many services are available on line.
 - Renew your ID or Driver's license, including Enhanced
 - Replace your lost or stolen ID or Driver's license, including Enhanced
 - Change your address
 - Obtain a Driving abstract
 - Check the status of your driver's license
 - Vehicle services: renew tabs or report a sale

QUESTIONS?



IDENTIFICATION CARD OFFSITE ISSUANCE

- ◉ A Licensing Service Representative can make an offsite visit
- ◉ A customer with an existing ID may be eligible to renew or replace using the online services option
- ◉ Special arrangements can be made for visiting an office

OH THE PLACES YOU'LL GO!

Dr. Seuss

- ◎ And will you succeed?
Yes! You will, indeed!
(98 and 3/4 percent
guaranteed.)

KID, YOU'LL MOVE MOUNTAINS!



◎ So...

be your name Buxbaum or Bixby or
Bray

or Mordecai Ali Van Allen O'Shea,
you're off to Great Places!

Today is your day!

Your mountain is waiting.

So...get on your way!

